## **YES** Please Enroll me TODAY!

Name:						
Address:						
City:						
State: Zip:						
Phone:						
Best time to call:						
Email:						
PAYMENT METHOD						
Please bill my credit card for the amount of						
\$ monthly.						
Credit Card #						
Exp. Date: Security Code:						
Signature:						
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Account # \_\_\_\_\_

Routing # \_\_\_\_

*or visit* <u>siemerinc.com/service-plan-page</u>

> Return by mail to: Siemer Heating & Cooling 400 Kennedy Avenue Schererville, IN 46375

# What our customers have to say about us

"Tyler and the rest of the team did a great job installing my new AC & Furnace combo. Everything that was completed was explained in detail, work area cleaned up nicely & more importantly the new system looks fantastic. You can definitely tell this team puts a lot of effort into doing things the right way, the first time. I would definitely recommend Siemer to anyone in the market for new units or service on existing units."

 $\sim$  Ruben

"I couldn't be happier with my appointment for an estimate on a new furnace and AC unit. Andrew was very polite and very knowledgeable. He even gave me different options to choose from. Knowing that you can have options and that they're willing to work with you, makes an experience even better. Would definitely recommend them for anyone who needs heating and cooling work done."

~ Kara

"I've been using their maintenance for years, used them when the furnace needed replacing. Always on time if not early, decent price, the service guys have always been respectful of my home and my special needs children. Never a bad experience so far in over 3 years!  $\sim Megan$ 

5 Star Rated Google Reviews





Siemer Preferred Customer

**Providing the very best service** and installation **experience** 





#### **Siemer Preferred Customer Program**

Our customers often ask us how to keep their furnaces, air conditioners, and heat pumps in good condition. The easiest way to keep your HVAC equipment healthy is to take good care of it. This means keeping the air filters clean, especially if you have

pets. It also means being alert for telltale signs of heating or cooling system problems and, if they occur, calling for service as soon as possible. Last but not least, all HVAC equipment needs regular maintenance in order to operate properly.

At Siemer Heating & Cooling, we want our clients to have the best coverage available. Our comprehensive maintenance clients are known as "Siemer Preferred Customers." The Siemer Preferred Customer Program provides regularly scheduled maintenance on your home's heating and cooling system. Every manufacturer recommends regular yearly maintenance on equipment. Research data has also proven, without a doubt, that regular maintenance helps the equipment last longer and operate at higher efficiency.

#### **Our Plan Includes:**

- 5 Year parts upgrade (upgrade from 1 year)
- No breakdown moneyback guarantee\* \*Up to the cost of your yearly membership
- 10 Year labor guarantee on new equipment installed by Siemer
- On site CO detection
- Annual loyalty bucks of \$50
- Priority service
- Transferable
- 30% Off repairs, parts, & accessories
- 15% Off filters, pads, refrigerant
- Keep manufacturer's warranty valid
- Annual subscription broken into easy monthly payments
- 2 Preventative maintenance visits per vear
- No overtime rates

#### **Furnace Inspection List**

- Inspect, clean, or replace filters
- · Clean furnace or boiler
- · Clean and check pilots
- Clean burners
- Check amperage draw
- Check safety devices
- Check thermostat contacts
- Check limit control
- Inspect combustion chamber
- Check blower wheel
- Check blower motor and lube
- Check furnace wiring
- Check for combustion air
- Check gas valve operation
- Test for gas leaks
- Check electrical connections
- Inspect heat exchanger for leaks



- Check motors and oil if necessarv
- Check and secure all panels
- · Check thermostat and calibrate if necessary

### **AC Inspection List**

- Measure temperature difference across evaporator coil
- Check electrical connections
- Check thermostat and calibrate if necessary Clean out debris from
- bottom of condenser • Measure outdoor fan amps
- Measure indoor blower
- amps
- Measure compressor mega ohms
- Measure compressor amps
- Inspect furnace filter
- Inspect contactor
- Check blower capacitor
- Oil blower if necessary Check low voltage
- connections
- Check compressor terminal connections
- Test high voltage at disconnect and condenser
- Flush condensate drain line Check condensate pump and line if applicable
- Check all drain safety switches



#### **You Deserve Great** Service And Value

"Our Siemer Preferred Customer Program is one of our most exciting services we offer. We are proud to offer a program that is a win/win for you. Keeping your utility costs as low as possible means money in your pocket. The Siemer Preferred Program gives you the peace of mind that you need knowing you are avoiding costly breakdowns. These benefits along with our 30 plus years of providing excellent service is what the Siemer Preferred Customer program is all about!" -George Siemer, President

#### **Real Time System Monitoring**

When enrolled in the Siemer Heating & Cooling Preferred Customer Program we can offer 24-7 real time system monitoring. When enrolled in the program and with a compatible thermostat we will be notified the minute your system fails and be able to get in touch with you before you even realize there is a problem. This service is complimentary with your Siemer Preferred Program.

#### **Monthly System Plans**

- □ SPC 1 System Monthly Plan (1 Air Conditioner, 1 Furnace) \$24/mo, fee
- □ SPC 2 Systems Monthly Plan (2 Air Conditioners, 2 Furnaces) \$48/mo. fee
- □ SPC 3 Systems Monthly Plan (3 Air Conditioners, 3 Furnaces) \$72/mo.fee
- □ SPC 4 Systems Monthly Plan (4 Air Conditioners, 4 Furnaces) \$96/mo.fee
- Humidifier Monthly Plan \_\_\_\_\_ (Includes The Humidifier Pad) \$4 each/mo.fee
- \*Please contact us if you have additional systems

Check refrigerant lines

• Inspect refrigerant line

 Lubricate moving parts Check refrigerant level

Inspect condenser coil

• Inspect the indoor unit

Check low voltage wires

Check and tighten

• Wash condenser coil

outdoor caps

Check level of

condenser

insulation

coil for dirt

